



August 25, 2010

Cash Flow Management Group
5722 S. Flamingo Road, Ste. 815
Cooper City, FL 33330-3206

Attention: Art W. Schnitzler

Dear Art:

I wanted to take the time to thank you and your team for the great work that you guys have done in collecting on our delinquent accounts.

As you know, in the past I have used some pretty big collection companies, and our accounts range from the USA to as far away as Belize.

Yet your company has collected more in the past three months for me, than the other collection agencies' combined in the past year.

I also appreciate your thoroughness in going through our Application for Credit process, in trying to make sure we are as "bullet proof" as possible in setting up our new accounts.

With these thoughts in mind, please be advised that from this point forward, I am severing my relationships with my other collection agencies and will be using your firm exclusively.

Again, thanks for all your hard work.

Sincerely,

Jon W. Baker
Credit and Collections Manager