



August 26, 2010

My name is Lyn Lafferty, and I have recently been fortunate enough to do business with Art from Cash Flow Management. I took over the bookkeeping for my husband's business two years ago, and at the time there were several uncollected accounts. After trying to collect these on my own unsuccessfully, and after yet another customer did not pay us on a rather large invoice, I contacted Art. Not only were his rates more reasonable, but I found that he is much more courteous and friendly than other debt collectors that I talked to. When calling other agencies, I found that often, I was being talked to as if I were the one who owed the debt. This is not the case with Art, who has always been patient and kind, and who I know has worked diligently on my very old accounts receivable. The cases that I presented to Art would have been looked at as uncollectable by most companies, but I believe that Art has treated them each as he would an account from another customer. He frequently corresponds with me on the status of each one, and has even been successful in getting a payment from a customer whom I thought would never pay a dime. I would recommend Art to any business who is serious about collecting their bad debt, and who appreciates good customer service.

Sincerely,

Lyn Lafferty
LCP Machine, Inc.